

**Final Report**

**KITIGAN ZIBI ANISHINABEG**

**Police Services**

**Community Questionnaire Results**

**August 2009**



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## Introduction

The KZA Band Council is of the opinion that it is important to periodically solicit community input in regards to services being provided at the community level. The KZA Band Council with the support of the community therefore decided several months ago to carry out an opinion survey in regards to policing services.

The policing opinion survey which was carried out was a follow-up to the policing satisfaction questionnaire which was carried out in 1998 and 2003. The intent was to solicit honest community input in regards to policing services. *This solicited input was based on the fact that policing services is an essential service for the KZA community.*

A copy of the survey questionnaire with a self-addressed envelope was sent to each household in the community. The household was asked to either mail back the completed questionnaire or to drop it off at the Community Services Sector office. Additional copies of the questionnaire were available upon request.

The first deadline for the return of the questionnaire was April 24th, 2009 but this was subsequently extended by several weeks.

A total of 502 questionnaires were distributed at the community level. The completed questionnaires which were returned totaled 142 which was a 29.4 % return.

The 142 questionnaires, which were completed, contained many comments in regards to policing services. The comments for the most part were well thought out and provided a snapshot in regards to the views of the community members who completed the questionnaire.

The primary intent of the survey questionnaire was to solicit community input in regards to policing services. The objective was to use this feedback in order to build on what was working well and to take concrete actions in regards to areas of concern.

There is no doubt that it is by working together and being positive that we can improve the overall services at the community level.

The Band Council wishes to thank all community members who took the time to complete the questionnaire and who provided comments. This information will now be shared and discussed with the Policing Sector.

A meeting will be scheduled in early November 2009 with community members to discuss the Policing Services provided to the community.

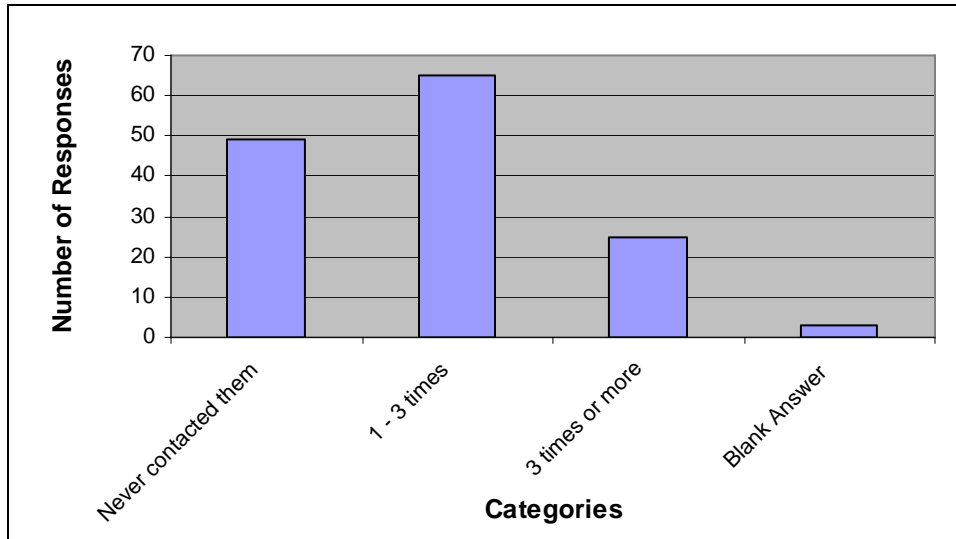
Kitigan Zibi Anishinabeg Band Council  
August 2009



# Policing Community Questionnaire Results

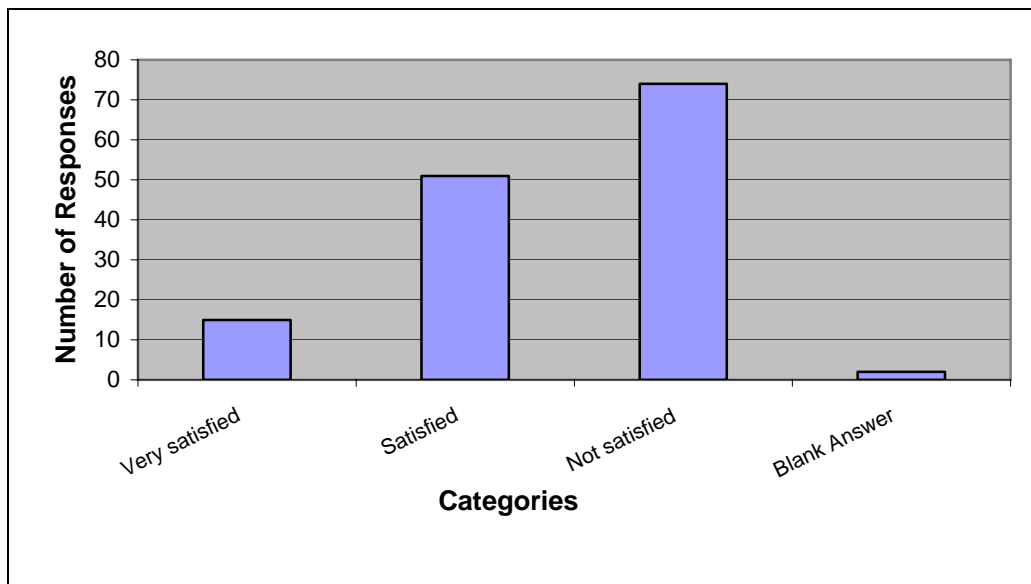
## Question 1:

How often have you contacted the KZA police in the past year?



## Question 2:

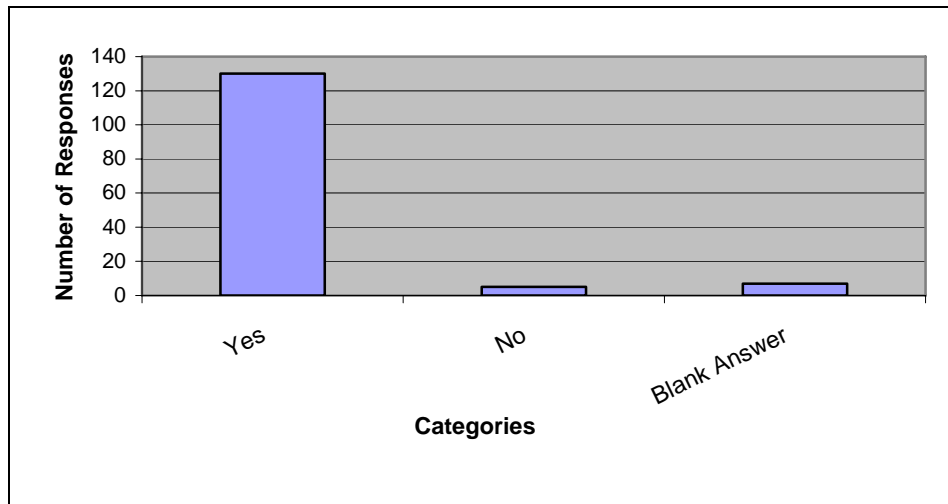
The KZA police must often deal with challenging situations. How satisfied are you in general with the police services?



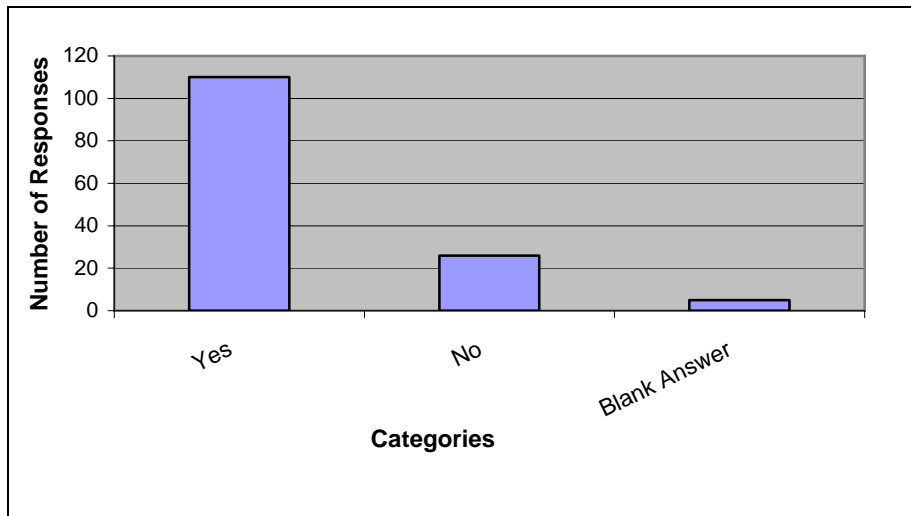
**Question 3:**

Do you believe that there has been an increase in the use of illegal drugs, speeding, drug trafficking and violence in the community over the past five years?

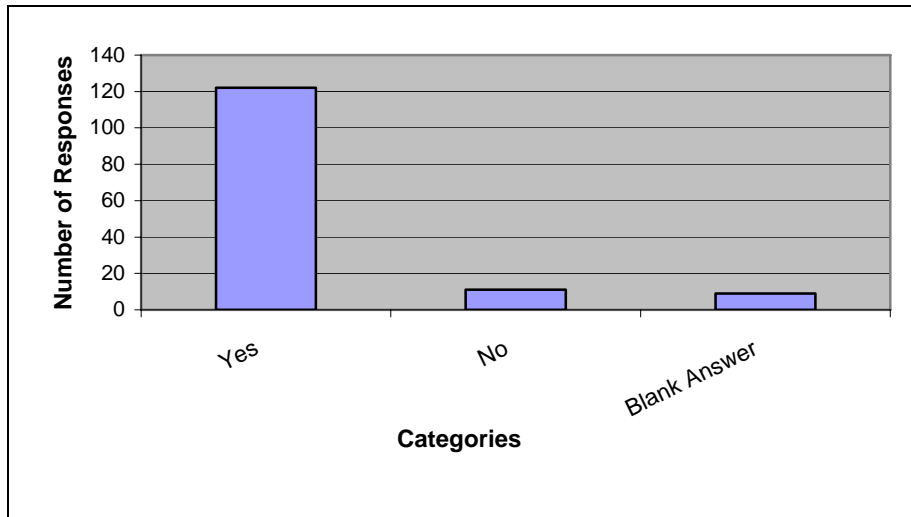
**Use of illegal drugs:**



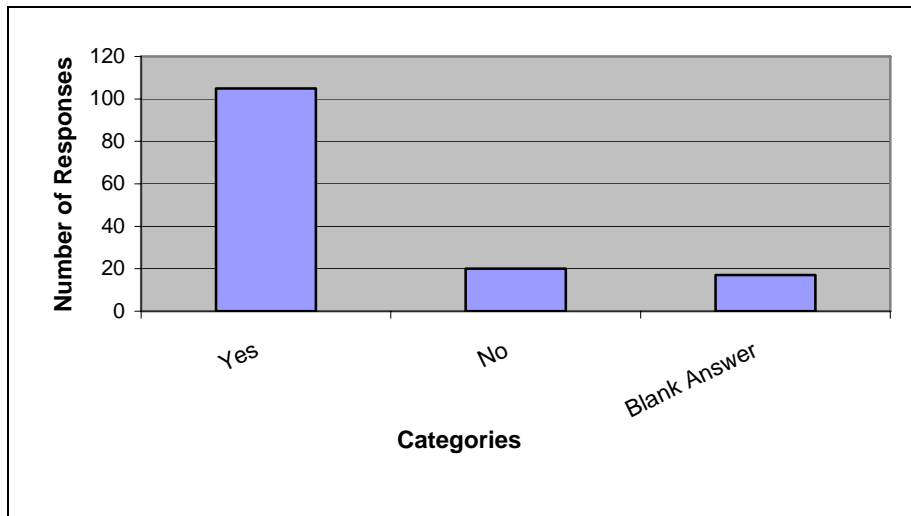
**Speeding:**



**Drug trafficking:**



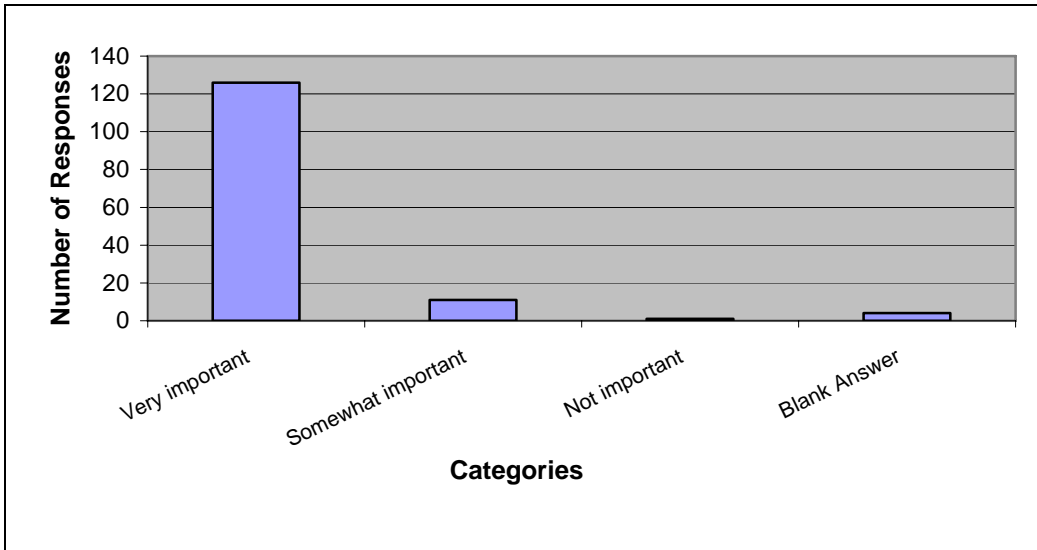
**Violence:**



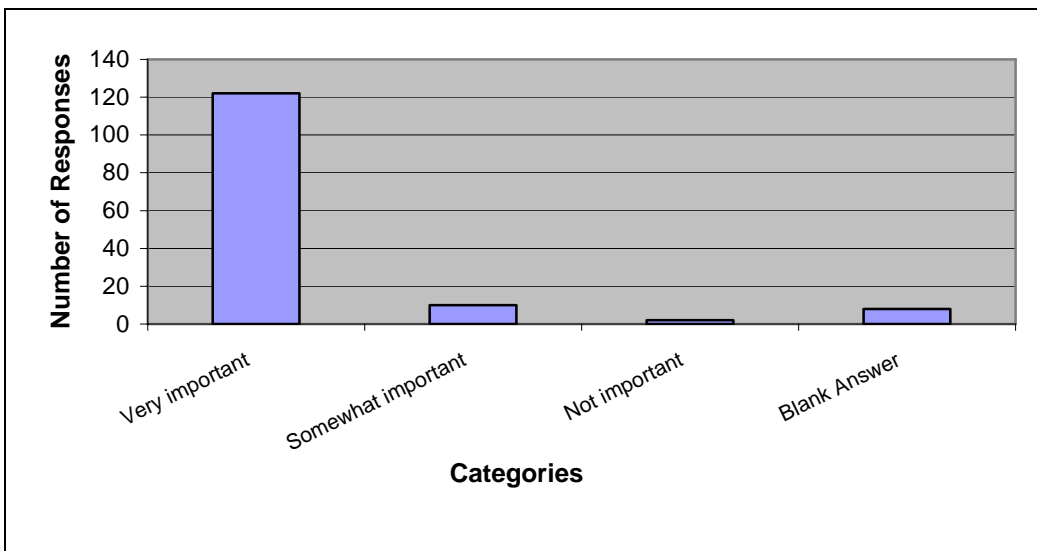
**Question 4:**

What importance do you attach to the following challenges within the KZA community?

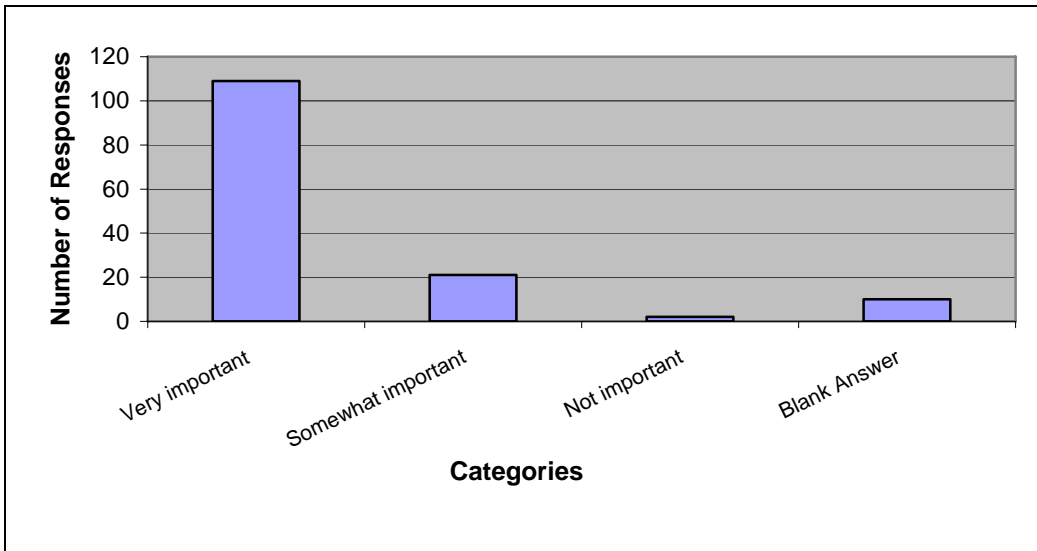
**Break and Enters/Thefts:**



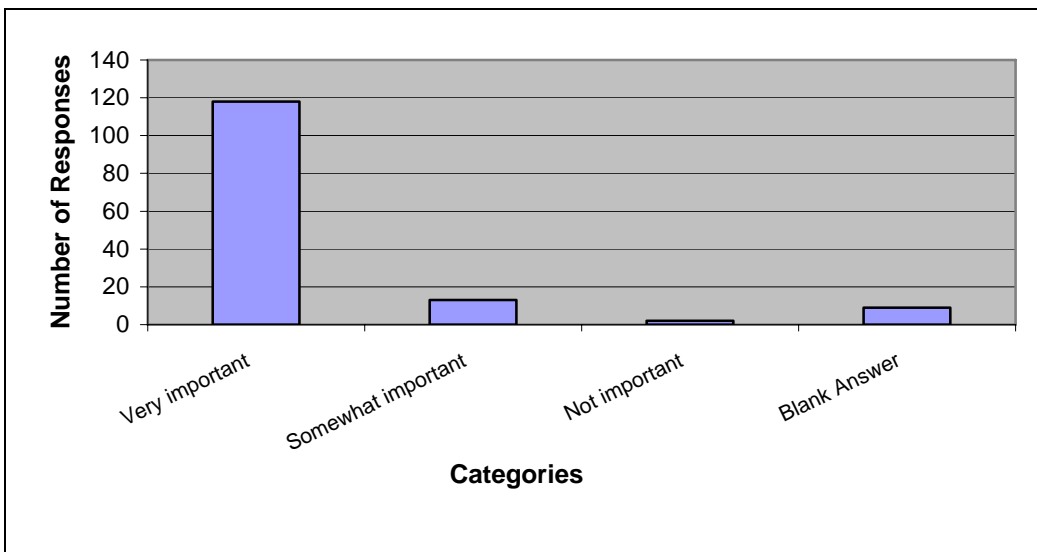
**Illegal Drug Use:**



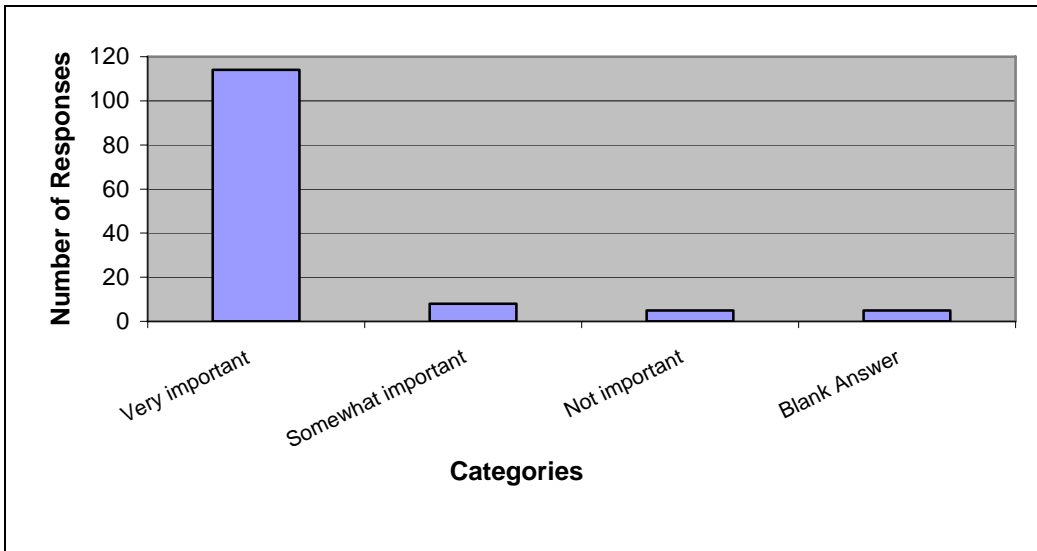
**Family Violence:**



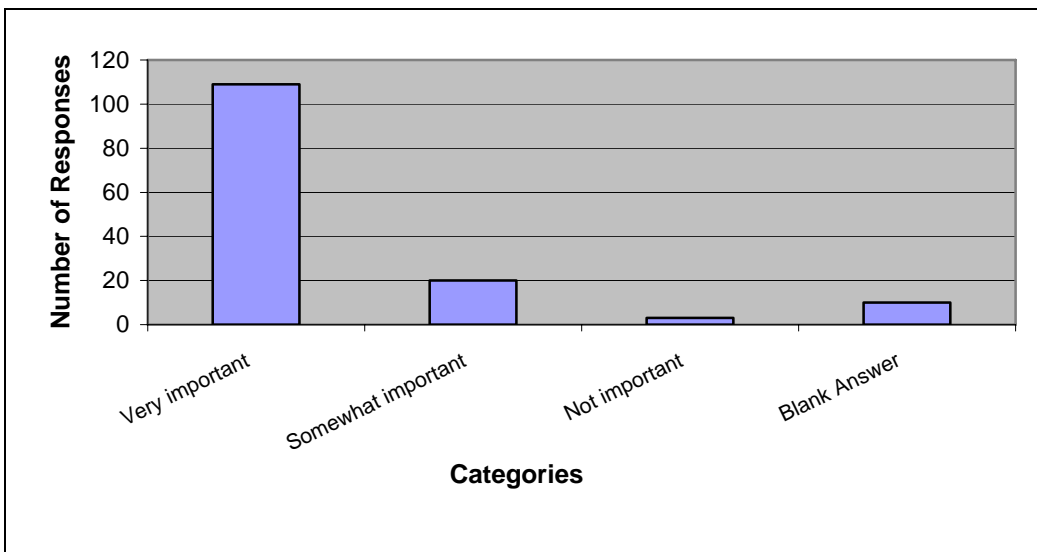
**Child Abuse:**



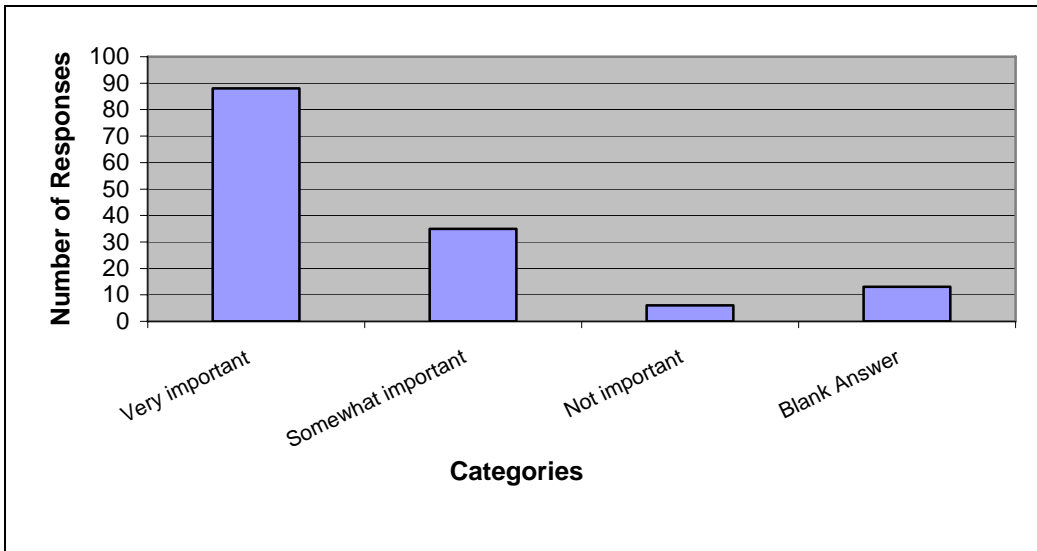
**Excessive Speeding/Careless Driving:**



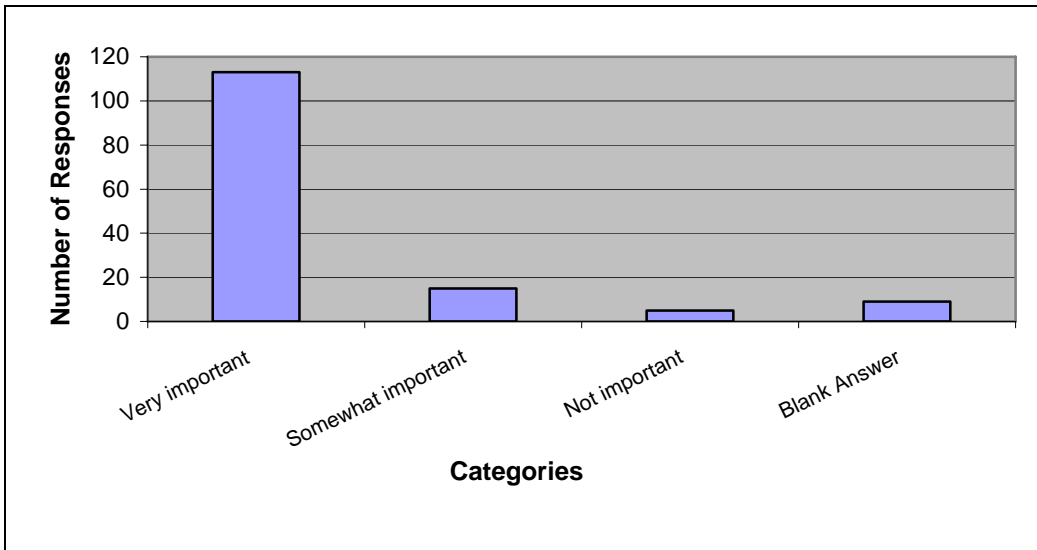
**Elder Abuse:**



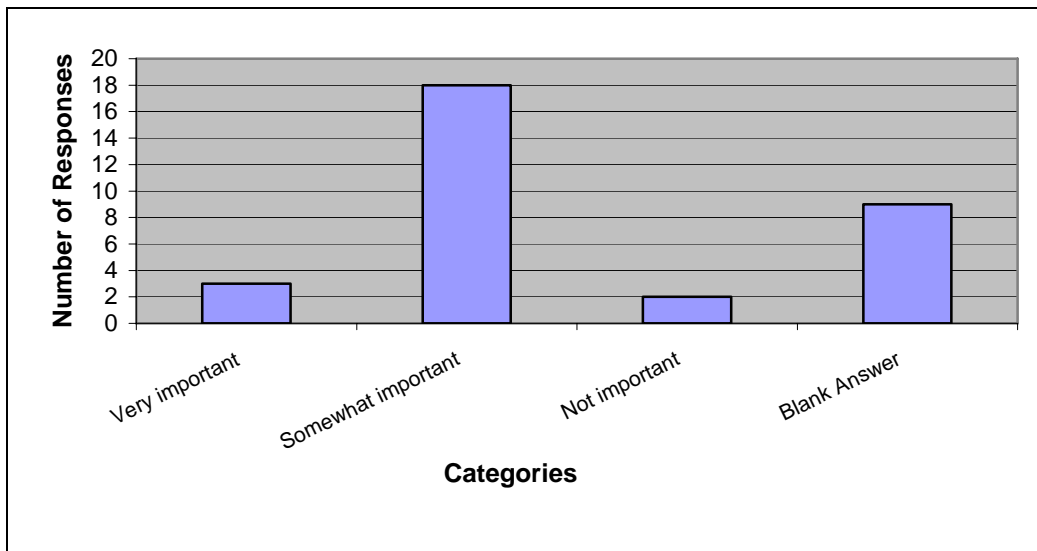
**Frauds:**



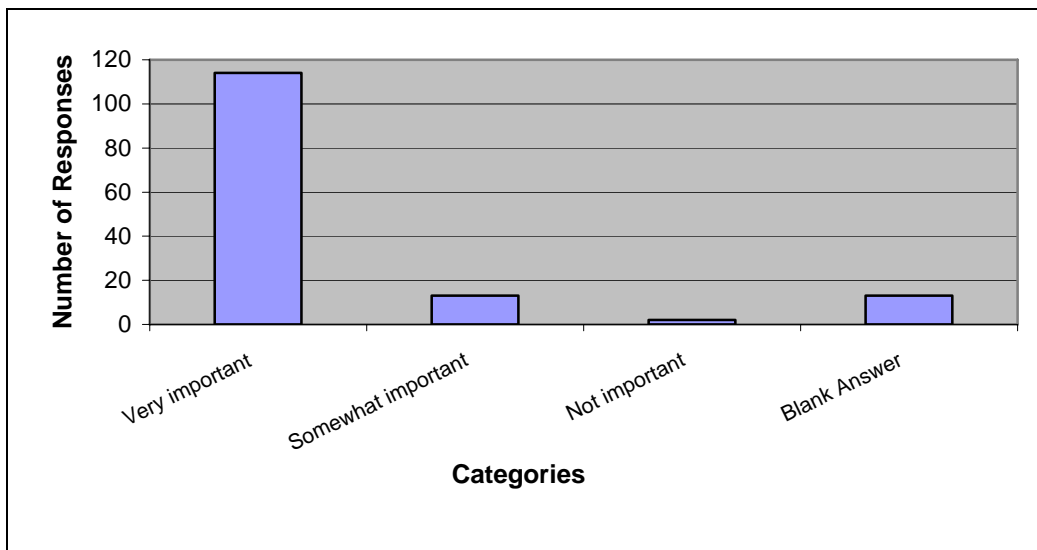
**Organized Crime:**



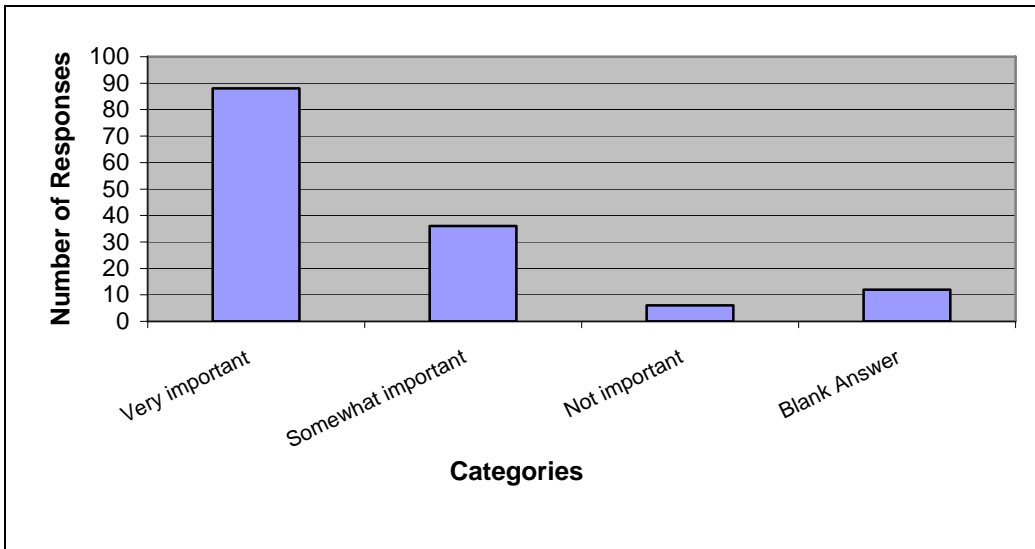
**Impaired Driving:**



**Sexual Assault:**



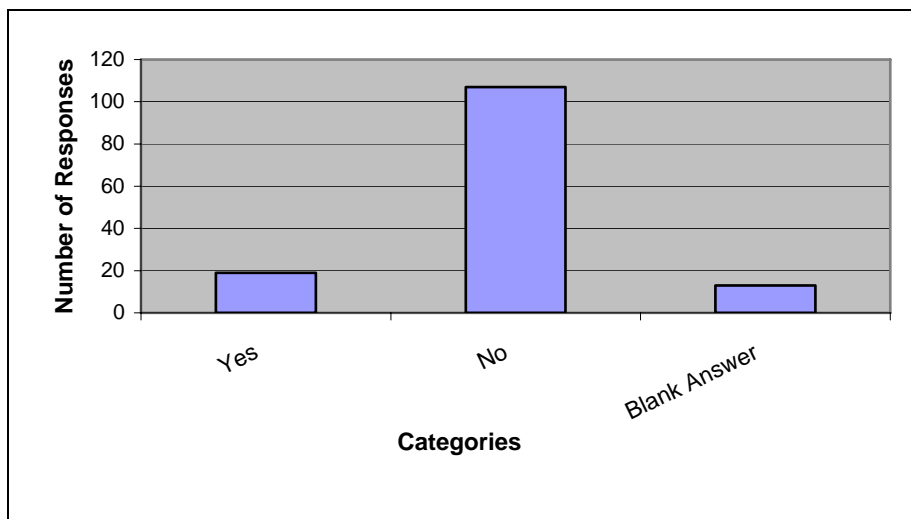
**Vehicle Theft:**



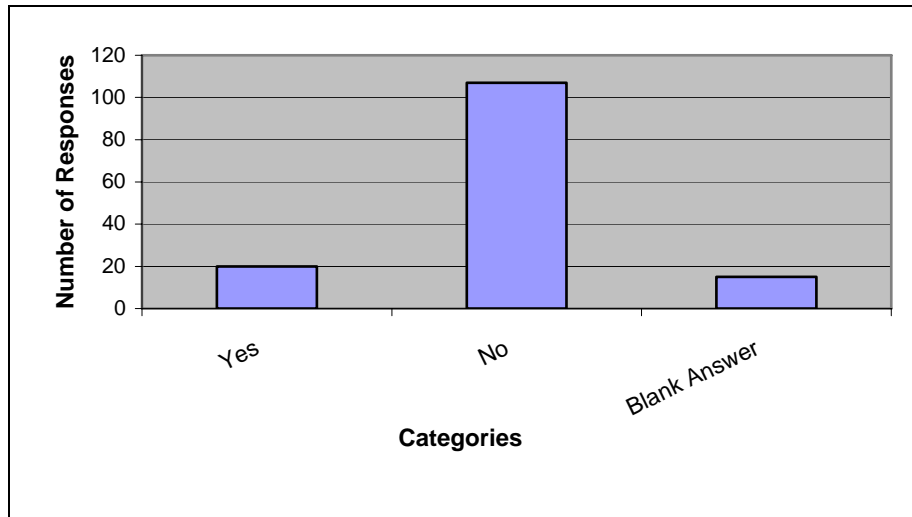
**Question 5:**

Do you think that the KZA police are doing enough preventive work with the youth, women, elderly and families in the community?

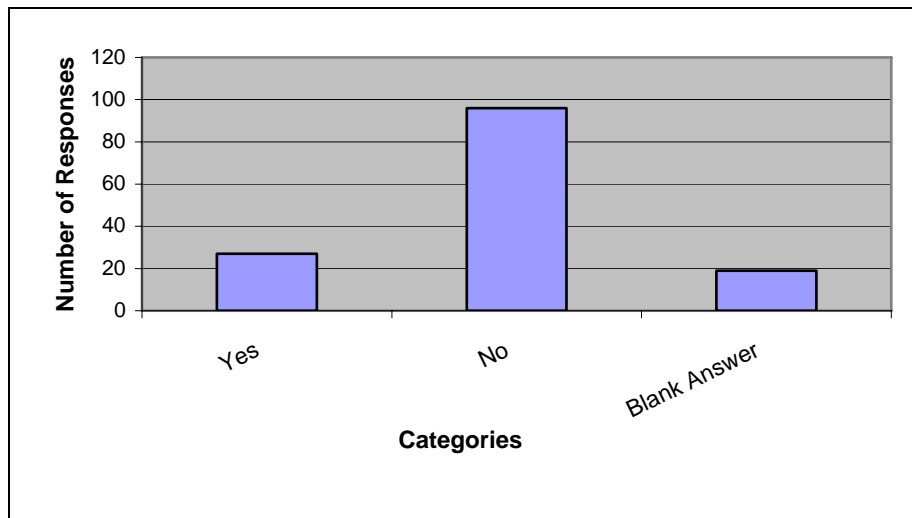
**Youth:**



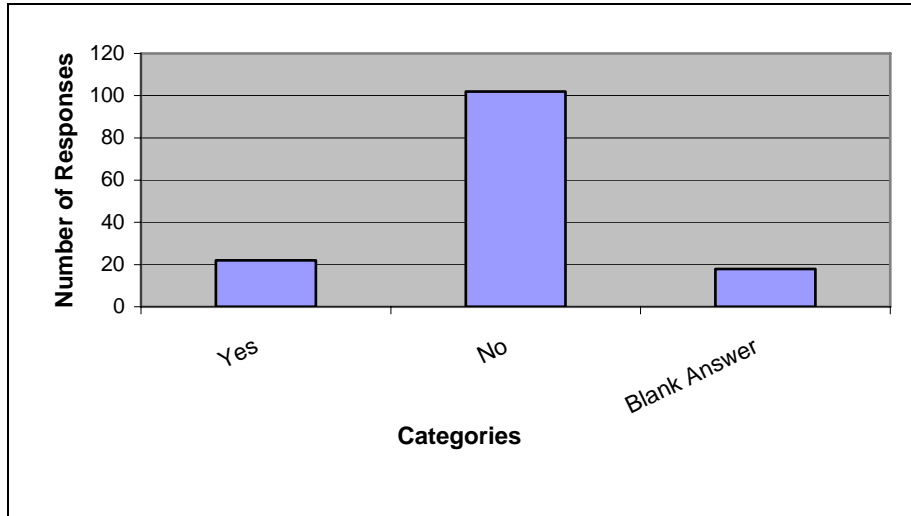
**Women:**



**Elderly:**

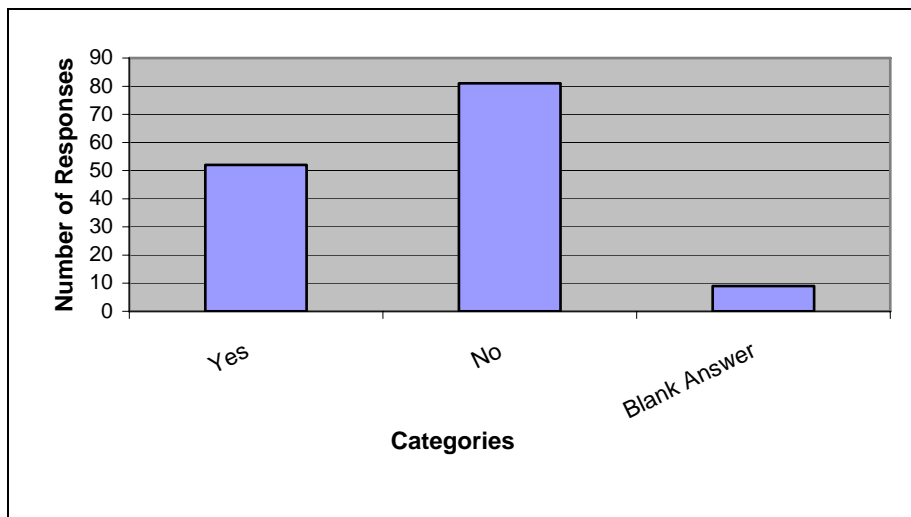


**Families:**



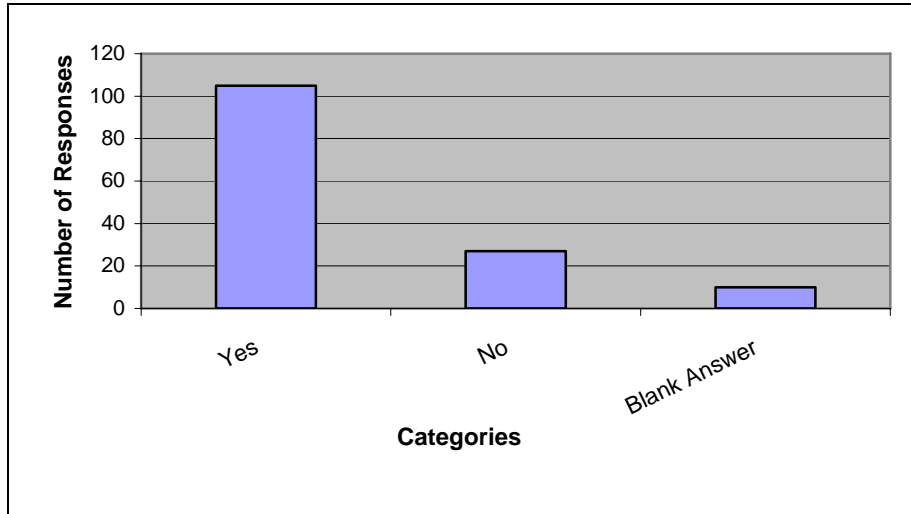
**Question 6:**

Do you believe that the KZA police are professional and reasonable in carrying out their duties?



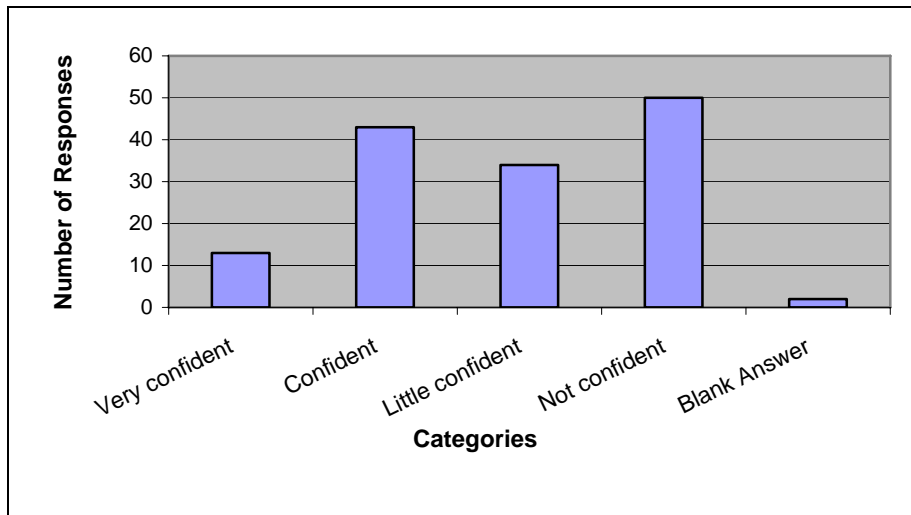
**Question 7:**

Should the community traffic and safety by-laws contain the same provisions/fines as the general safety traffic code?



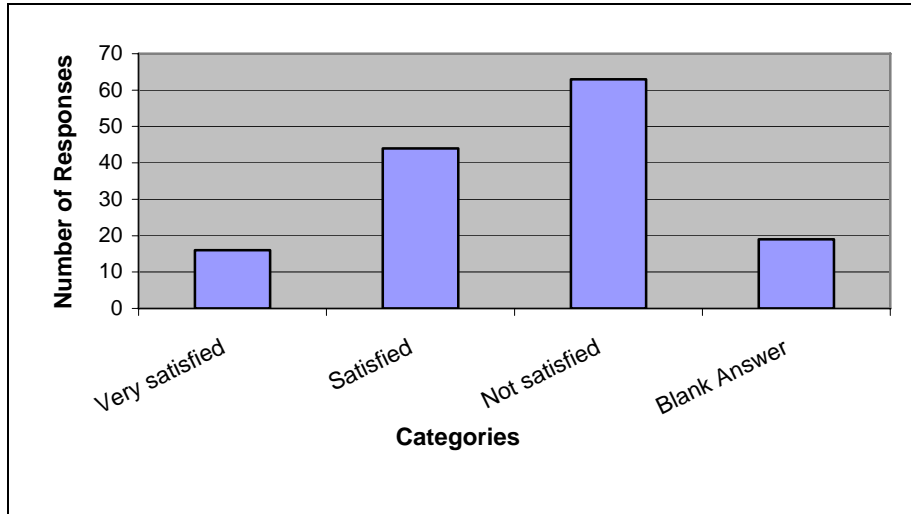
**Question 8:**

What is your level of confidence in regards to the KZA police?



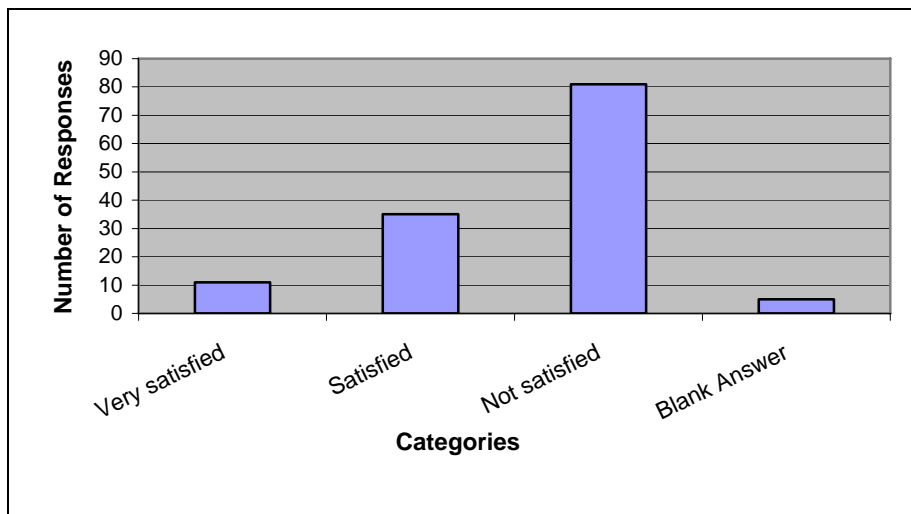
**Question 9:**

Are you generally satisfied with the wait time for assistance after having called the KZA police for help?



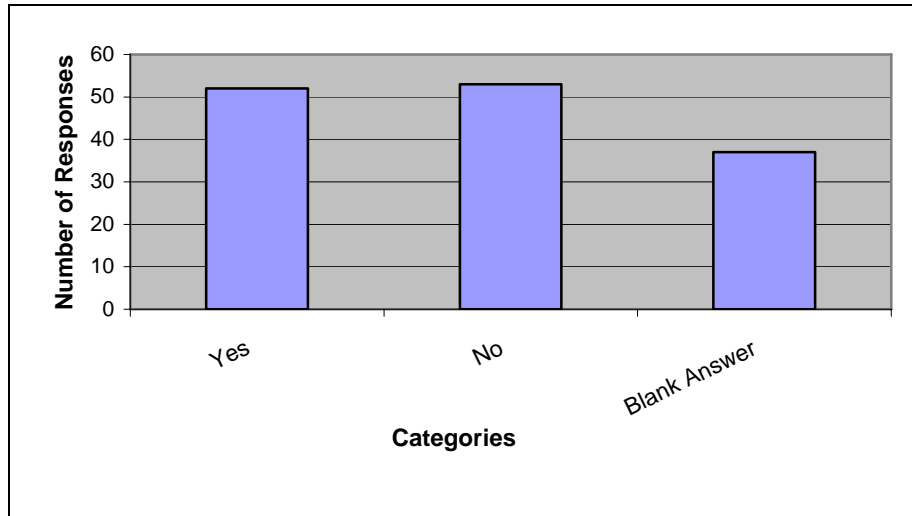
**Question 10:**

How would you rate your satisfaction to police follow-ups?



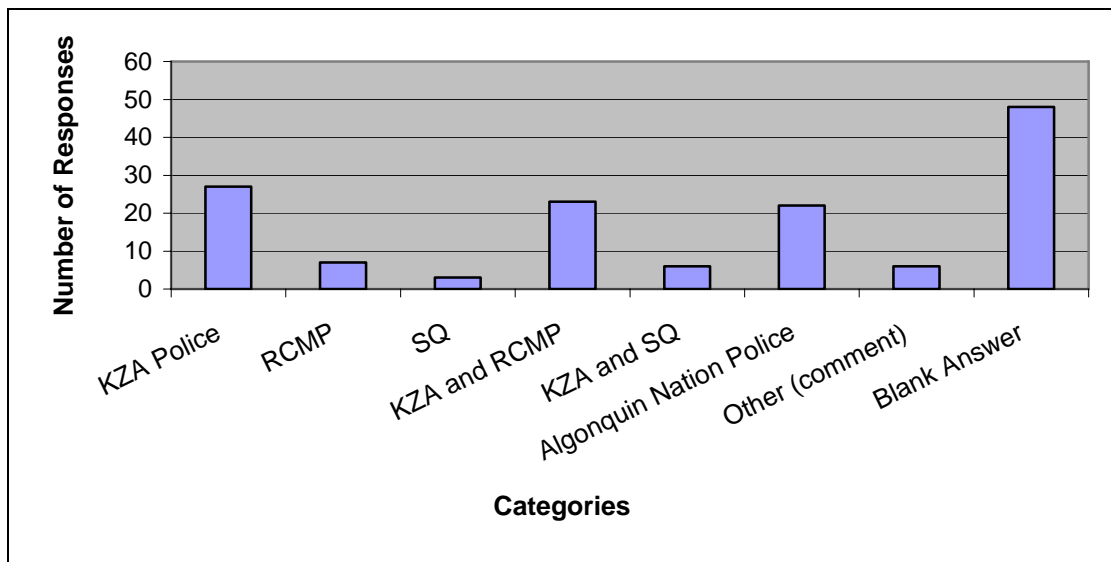
**Question 11:**

Do you think that the other community service sectors are providing the needed support to the KZA police in order to strategically assist them in dealing with related issues of concern to the community?



**Question 12:**

What type of police service would best meet the needs of the KZA community now and into the future?



### **Question 13:**

Do you feel that there is room for improvement regarding police services? If so, what kind of improvements would you suggest.

### **Comments:**

There were a total of *485 comments* provided for questions 1,2,6,7,8,9,10,12 and 13.

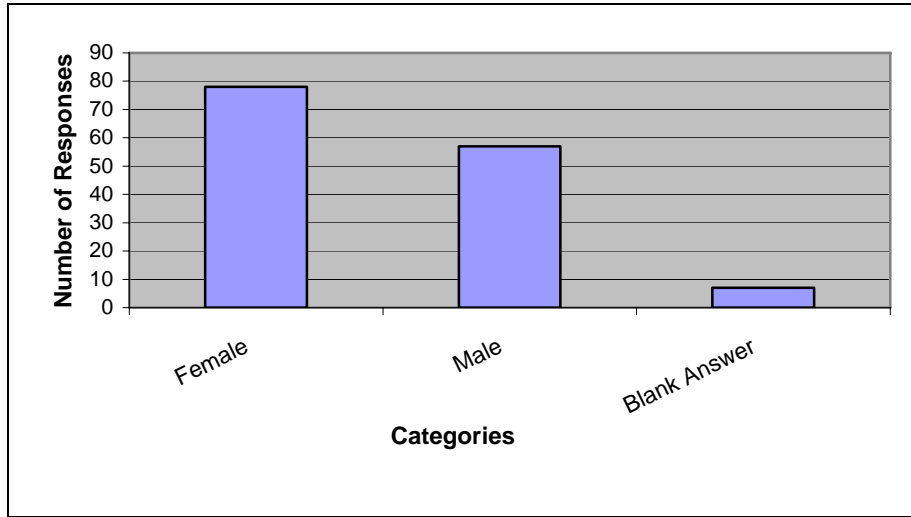
There were many issues raised in the comments but the common comments were as follows:

- Policing is an essential service for the KZA community
- Preference is to have our own KZA police force
- Police need to be supported by the community
- Policing is a challenging job
- Response time to calls is unacceptable
- Follow-up rarely happens
- Need to promptly respond to all calls
- Unprofessional attitude on the part of certain officers
- Need to be more involved and very visible at the community level
- Laws / rules should apply equally to everyone
- Need to be attentive to community input
- Must not show favoritism
- Need to demonstrate more compassion
- Need to have more evening / night patrols
- All officers need to act in a professional manner
- Need to be proactive and remain positive
- Speeding in the community needs to be addressed
- Highway traffic code should apply to everyone (safety)
- 4 wheeler issues need to be addressed (noise, speed, etc...)
- Need to improve communications with the community
- Need to have First Nation police officers from other communities as it is very challenging to police your home community
- Need to address the drug trafficking issue in the community with the help of the community as a whole
- Always room for improvement in regards to service delivery
- Too much favoritism
- Code of ethics required
- Need to be open to feedback from community members
- Need to be proactive in educational programs for all areas
- Need to bring about changes that is communicated to the community



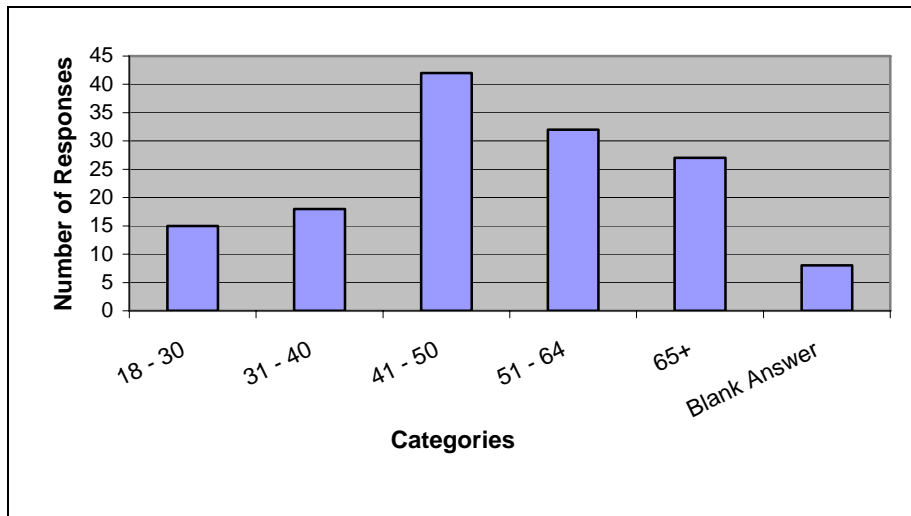
**Question 14:**

Please indicate your gender?



**Question 15:**

What age group are you in?



**Question 16:**

Provide any additional comments?

**Comments:**

There were 42 comments provided for this question. The key responses provided were as follows:

- Police need to be supported
- 4 wheeler issue needs to be addressed
- All Service Sectors need to work with and support the Police Sector
- Police Officers must be role models on and off the job
- Need to respect everyone on a same footing
- Need for more accountability to the community
- Justice begins with proactive leadership
- Communication needs improvement
- Police need to carry out Game Warden duties to ensure protection of wildlife
- Illegal activities should not be permitted - Prosecution when required must take place

